Healthy Communities Access Program Update

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HCAP All Grantee Meeting January 20-22, 2004 Washington, DC

HCAP: Where we've been, Where we are

■ FY 2000: \$25 Million to support first 23 CAP communities

■ FY 2003: \$105 Million to support 35 New HCAP Communities and Continuations

■ To Date: CAP & HCAP have supported 193 grantees in 44 states and the District of Columbia

HCAP: Our Purpose

The purpose of the Healthy Communities Access Program (HCAP) is to assist communities and consortia of health care providers and others to develop or strengthen integrated community health care delivery systems that coordinate health care services for individuals who are uninsured or underinsured, and to develop or strengthen activities related to providing coordinated care for individuals with chronic **conditions** who are uninsured or underinsured.

HCAP: Our Expectations

The coordination of services through the HCAP grant will allow the uninsured and underinsured to gain entry into and receive services from: a more efficient, comprehensive and higher quality system of care, regardless of ability to pay.

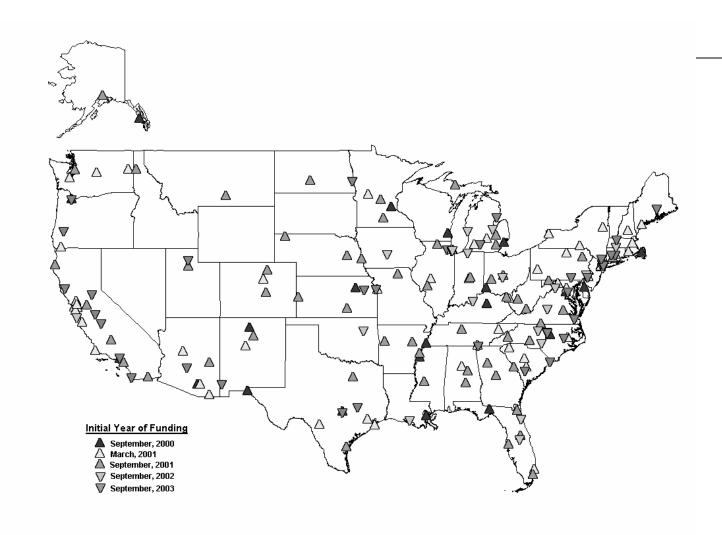
The infrastructure development supported by HCAP will result in a health care delivery system characterized by: effective collaboration, information sharing, and clinical and financial coordination among providers and organizations in the community.

HCAP: Our Goals

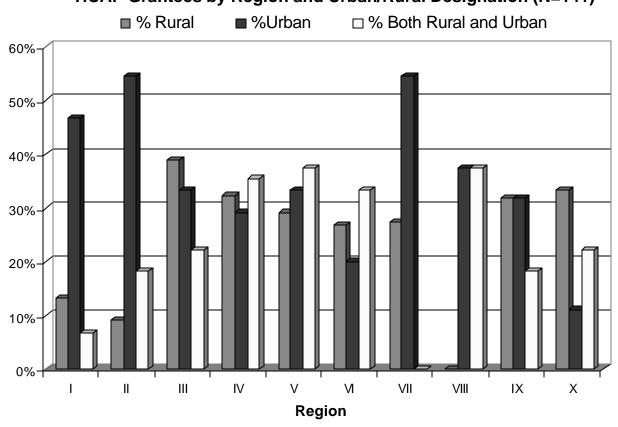
 Improving the Effectiveness, Efficiency and Coordination of services for uninsured and underinsured individuals

■ The provision of Better Quality Health care for these populations at Lower Cost

...than would have been possible in the absence of HCAP program activities.







Service Area Type Reported by FY 03 HCAP Grantees:

- -40% urban;
- -31% rural;
- –29% serving blended rural, urban, tribal and other communities

Your consortia represent a broad array of community stakeholders:

- 73% include Federally Qualified Health Centers
- 72% include Local Health Departments
- 59% include Community Based Social Service Organizations
- 57% include Private Hospitals
- 54% include Local Government
- 51% include Other Community Health Centers
- 5β% include Public Hospitals
- 40% include Faith Based Organizations
- 39% include Mental Health Programs
- 35% include Private Providers & Group Practices

Who do we serve?

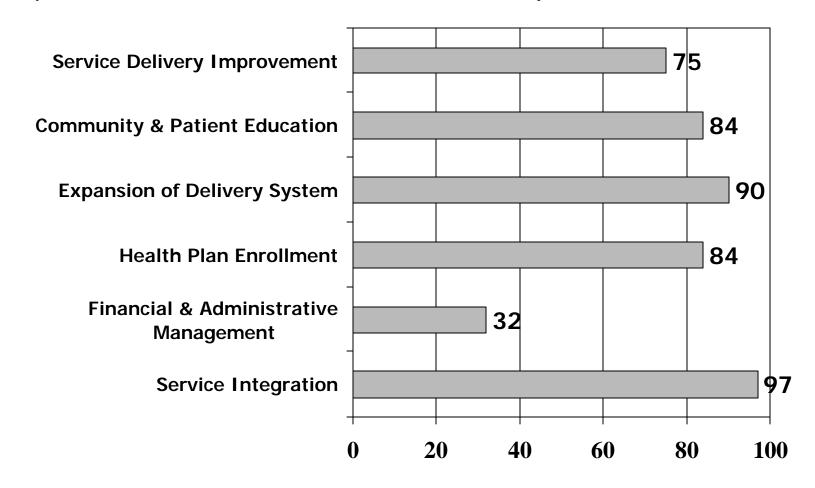
Based on the most recent round of HCAP applications, grantees reported having:

- A median estimated service area population of 208,000
- A median estimated rate of uninsurance of 21% for their service area, higher than the National Average of 15.2%

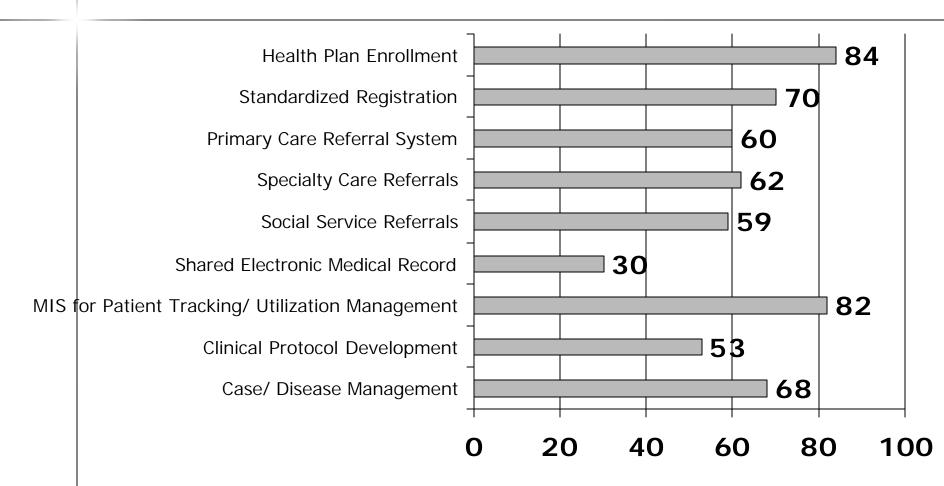
HCAP: What it means...

- Community Assets and HRSA Programs Get Integrated at the Community Level
- Capacity of existing safety net providers is coordinated and enhanced
- Collaboration and Community Linkages are strengthened
- Gaps or duplication in services for the uninsured and underinsured are eliminated
- Resources are leveraged

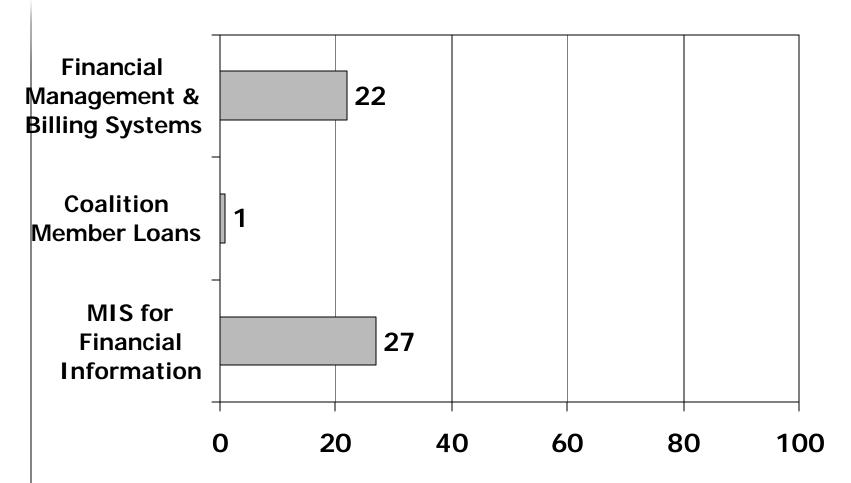
Percent of Grantees Implementing Infrastructure and Systems Activities by Category of Activity



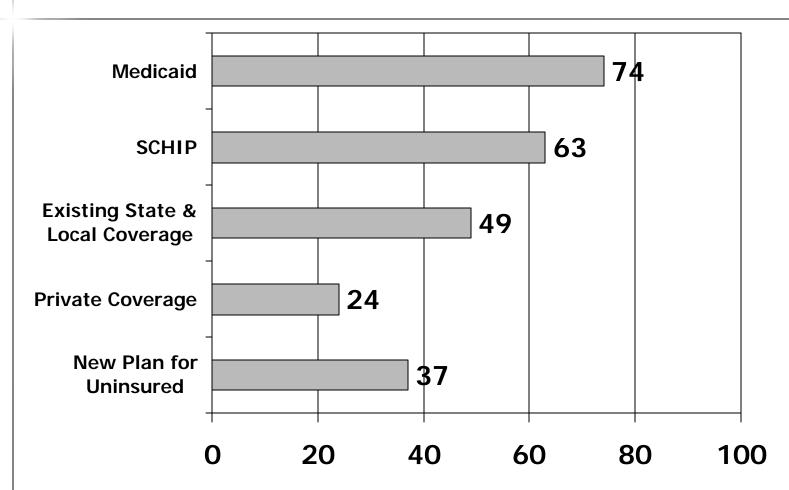
Percent of Grantees Implementing Service Integration Activities



Percent of Grantees Implementing Financial & Administrative Management Activities

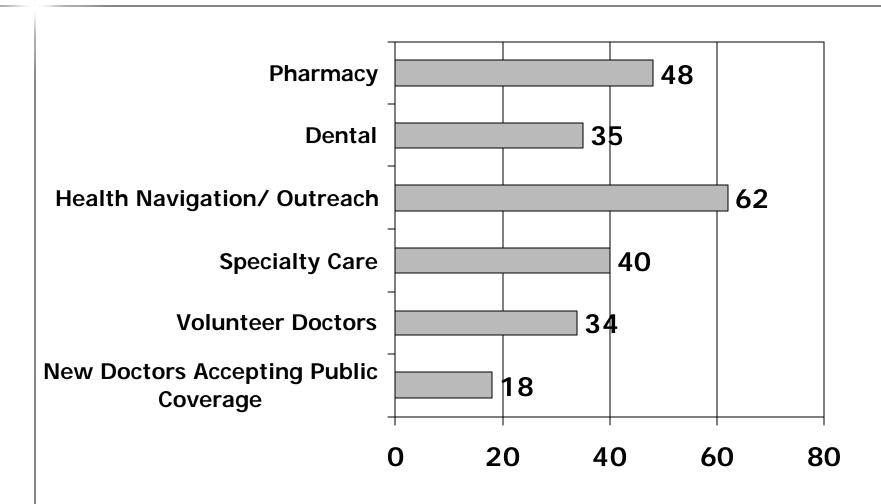


Percent of Grantees Implementing Health Plan Enrollment Activities

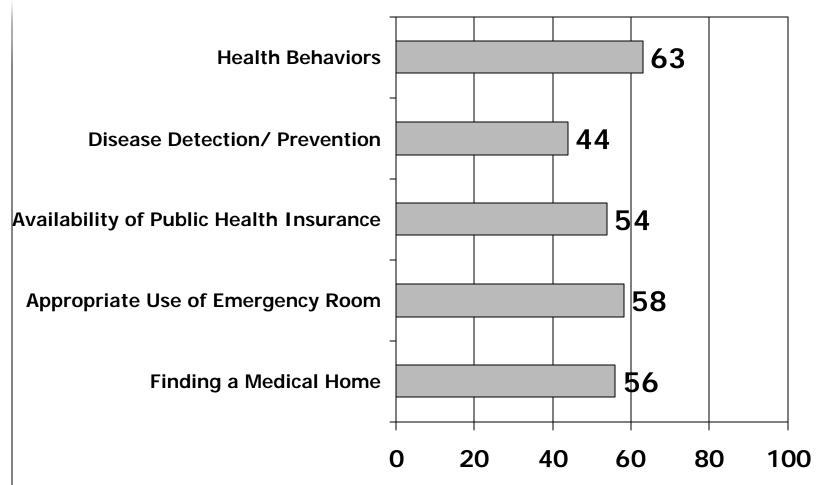


Percent of Grantees Implementing Delivery System Expansion

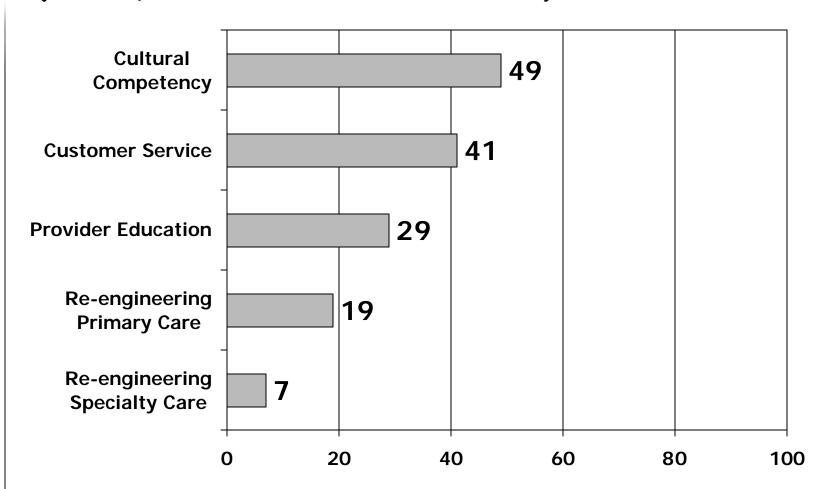
Activities (n=158, Reference Period: 3/03-8/03)



Percent of Grantees Implementing Community & Patient Education Activities



Percent of Grantees Implementing Service Delivery Improvement Activities



HCAP: Leveraging Other Funding Sources

Grantees leverage a variety of other funding for their activities:

- 21% receive funds from Local Foundations
- 19% receive funds from State Government
- 14% receive funds from National Foundations
- 13% receive funds from other Federal Sources
- 12% receive funds from Hospital Organizations
- 11% receive funds from County Government

HCAP: Leveraging In-Kind Contributions

Grantees leverage a variety of in-kind contributions:

- 30% receive these from Private Hospitals
- 25% receive these from FQHCs
- 24% receive these from Local Health Departments
- 20% receive these from Various Other sources
- 19% receive these from Public Hospitals
- 18% receive these from Private Provider/Group Practices

HCAP: Products and Tools

Grantees are developing a wide variety of products and tools (in full or in part) with CAP/HCAP funds:

- **809** various products & tools
- 82% are currently available

Examples include:

- Case Management/Disease Management Protocols
- Websites
- Data Collection Tools
- Patient Education Materials
- Resource Directories

Program Tools & Resources Update

Program Monitoring and Data Collection

 Six-month Project Updates moved from Paper-Based to Web-Based submission

Incorporated into Data Management
 System (DMS) with multiple capabilities

Program Monitoring and Data Collection

Uses of Data:

- To assist in program management and monitoring
- To support peer-to-peer technical assistance for grantees
- To inform a variety of stakeholders on grantee activities
- As a key primary data source for national evaluation

Program Monitoring and Data Collection: The Six-Month Project Update Tool

- Completed twice annually, with a 30-day window available to compile and submit data.
- Tool was designed to document <u>progress over</u> <u>time</u>
- Imperative that all data reported for each sixmonth increment does not extend beyond the specified reference period
- Report currently has Twelve parts used to capture different kinds of information

Six-month Project Updates: Data Collection to Date

	9/00 -	3/01 –	9/01 –	3/02 –	9/02 –	3/03 –
	2/01	8/01	2/02	8/02	2/03	8/03
9/00 (n=23)	?	?	?	+	+	+
3/01 (n=53)		?	?	+	+	+
9/01 (n=60)			?	+	+	+
9/02 (n=22)					+	+
9/03 (n=35)						

[?] Paper-based data collection

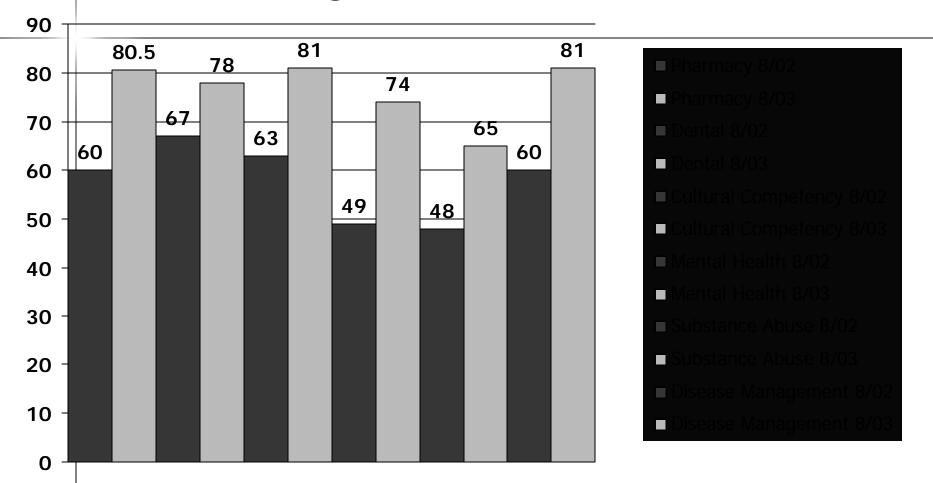
Six-month Project Updates: Possible Future Modifications

- Further focus on progress on Collaboration and Sustainability
- Reviewing existing activity clusters and subactivities to reduce duplicative/confusing outputs and improve output data
- Adding capability for further description of individual grantee Activities, Goals and Measures of Success
- Creating space for individual grantee
 Baselines and Benchmarks

Program Monitoring and Data Collection: Grantee Activity Progress

Over past 18 months, a number of grantees have advanced their various activities to the early or fully operational stage from the developmental stage.

Activity Development: Percentage of Grantees in Operational Status August 2002 vs. August 2003



Program Monitoring and Data Collection:

Query Capabilities:

- Grantee Activities Tool
- Grantee Collaborative Members Tool
- Grantee Products Tool
- Grantee Funding/In-kindInformation Tool
- Primary Contact Information

Program Monitoring and Data Collection: Efforts in Progress

- Project Locations Query Tool
- Community Profile: Descriptive/ Demographic Data
- Compendium: Project Summaries

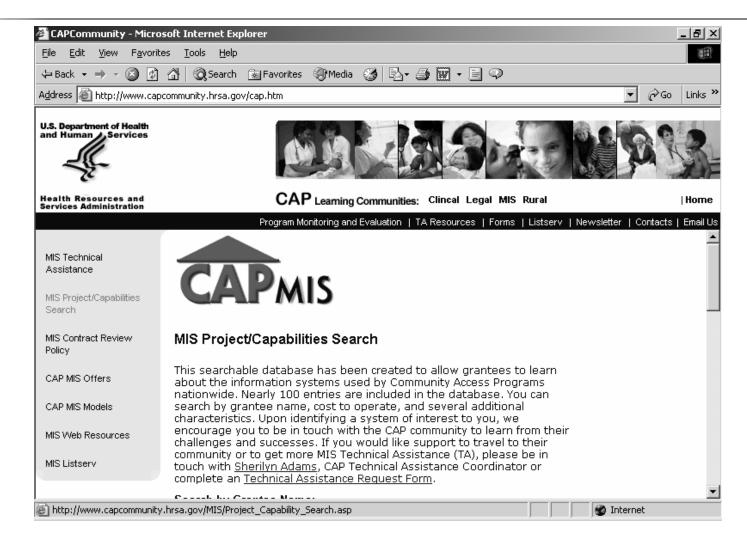
Grantee Website

http://www.capcommunity.hrsa.gov

The HCAP Grantee Website Continues to Offer:

- Important updates and communication tools
- CAPStone, the grantee newsletter
- Technical Assistance information and request form
- Program and due date information
- Access to the grantee Data Management System and much, much more!!!!

Grantee Website: MIS Project/ Capabilities Database Updated



Grantee Website: MIS Project/ Capabilities Database Updated

- Data available on 144 Grantees
 Developing or Enhancing Information
 Systems
- System-wide focuses include:
 - Referral management
 - Chronic disease management
 - Pharmaceutical assistance
 - Patient indices
 - Provider databases & directories

Grantee Website: Efforts in Progress

Online MIS Database Update Form

Revitalization of Grantee Listserv

Grant and Project Management Pages

Technical Assistance

HCAP has a variety of TA resources available to support the varied needs of grantee consortia.

Examples include:

- MIS Related Assistance
- Peer to Peer Assistance from fellow grantees!
- Pharmacy Program Planning
- Business/Financial Issues
- Evaluation
- & much, much more...

Program Evaluation: Efforts to Date

- Studies to Date
 - New York University/ Rutgers: Program Implementation Study
 - The First Six Months
 - The First Eighteen Months
 - Navigant Consulting: Descriptive Case Studies in Three Areas
 - Health Center Expansion
 - Disease Management
 - Sustainability

National Evaluation: Future Directions

- Partnering with BPHC Office of Policy, Evaluation, and Data to lead the HCAP National Evaluation
- Request for Contract for National Evaluation in progress
- Important and exciting step in describing the HCAP program and its outcomes as a whole, not only for September 2005 report to Congress, but to many other stakeholders as well

Celebrate & Share Your Accomplishments!

Breakout Sessions

HCAP Goes to the Movies

Products and Tools Showcase

Q & A